Powered by Five9

Call Center

The Cloud Contact Center Platform for the Digital Enterprise

Create powerful customer connections and experiences that put you in contact with your residents more efficiently.

- HIPAA and PCI Compliant
- Intelligent Call Routing
- On-Screen Caller Info

- CRM Integration
- Workforce Management

www.colorado.gov/sipa   sipa@cosipa.gov   720-409-5634

HOW TO PARTNER WITH SIPA

Visit SIPA's website to find the EGE agreement and service request form www.colorado.gov/SIPA

Eligibility	Get Started	Request a Service
Colorado state and local governments, special districts, K-12 and public universities can work with SIPA.	The first step is to complete an Eligible Government Entity (EGE) Agreement.	Request a service through the service request form on the SIPA website.

TECHNOLOGY
FOR GOVERNMENTS

Connect with us about our services and *let us help you put information and services online!*

NO-COST SOLUTIONS

- Website Content Management System
- Rapid App Development
- Payment Processing
- Payments OnTheGo
- Event Registration
- MyEvents2Go

COMPETITIVELY PRICED SOLUTIONS

- Customer Relationship Management
- Content Management Software
- Cyber Security Assessment
- Custom App Development
- Office Productivity Tools
- Community Engagement
- CRM with Email Integration
- Email / Email Encryption

- Online Forms
- Cloud Services
- Consulting
- Call Center
- eSignature