CO SIPA Conference

Resident Engagement

tyler technologies

Tyler & Colorado

233 Municipal Departments

83 State Agencies

238 County Departments

216 Districts

tyler
technologies

**Residents expect to interact with their government** in the same way they do with banking, shopping, or services

Resident Engagement with My Civic
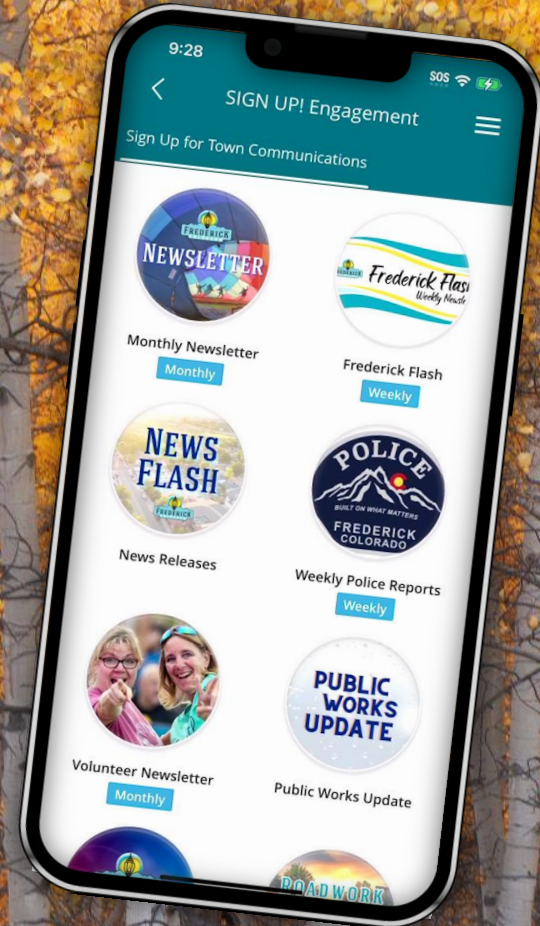
Identity & Authentication

Interactive Assistance	Notifications	Payments	Maps
Wallet-Stored Payments	Data Intake & Workflow	Documents & Receipts	Insights & Transparency
Calendar of Events	Appointment Scheduling	Services Directory	Disbursements

Customizable

tyler technologies
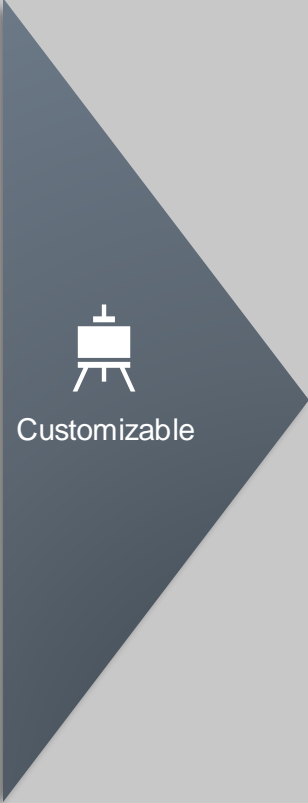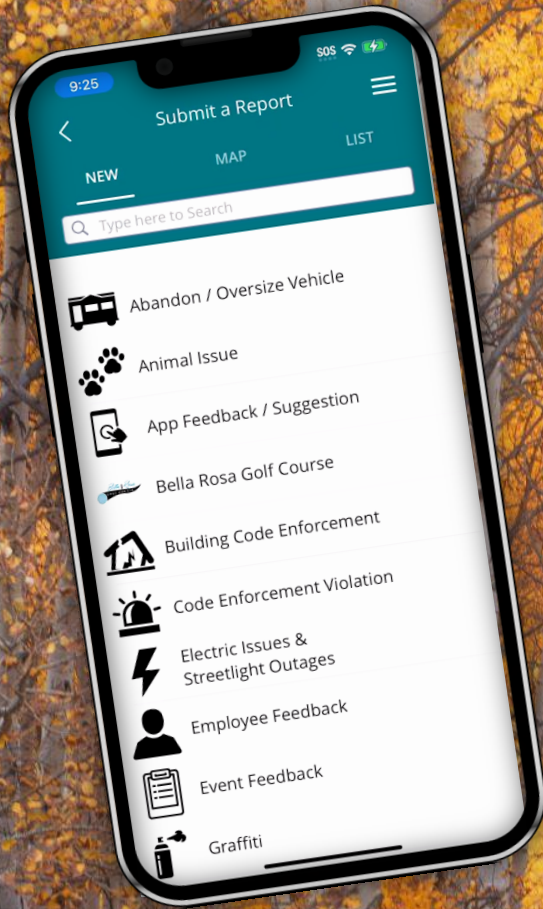
LOCAL PARTNER

Fredrick, Colorado

Medical Cannabis

Resident Engagement with My Civic

Medical Cannabis

- Regulations
- Access Certification Programs
- Recall Notifications
- Bulletins and Announcements
- Calendar
- Report Issues
- Business Search
- Access to the Dept of Health Portal
- Promote programs through notifications

Department of Motor Vehicles

Resident Engagement with My Civic

Department of Motor Vehicles

Appointment Scheduling:
Streamline the process of scheduling appointments at DMV offices for services like license renewals, vehicle inspections, and title transfers. Users can view available time slots, select their preferred appointment time, and receive confirmation directly through the app.

Practice Tests:
Prepare for written driver's license exams with interactive practice tests tailored to WV regulations and traffic laws.

Traffic Alerts and Road Conditions:
Provide real-time traffic alerts and updates on road conditions, construction, accidents, and other incidents affecting travel. This feature helps residents plan their routes more effectively and avoid potential delays.

DMV News and Updates:
Keep users informed about important news, announcements, and policy changes from the DMV. This section can include information on new services, office closures, legislative updates, and tips for navigating DMV processes.

Feedback and Support:
Allow users to submit feedback, suggestions, and inquiries directly through the app. This helps the DMV gather valuable insights into user experiences and improve service delivery based on community input.

Disaster Recovery & Preparedness

Preparedness
- Personalized 72 hour supply kit
- Link to YouTube instructional videos
- Checklists

Recovery
- In app notifications
- Maps to resources
- Price gouging information and reporting
- Link to FEMA resources
- Power restoration information

"Looking for a distribution center for ice, food, water or tarps ….there's an app for that!"

Schools

Cities/Counties
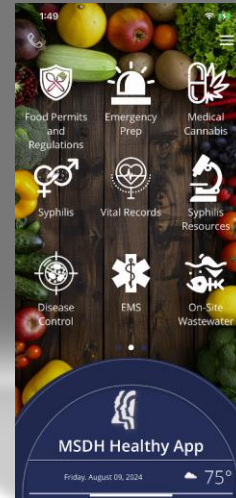
Public Safety

Mental Health

Dept of Health

Maternity

Med Cannabis

MS.GOV
MS.GOV Mobile

Hub & Spoke Concept

My Civic Footprint

My Civic State Partners

Demonstration