

Secure Endpoints For Government



ISTONISH

Secure, worry-free management of your computers

Istonish provides, manages, and supports your endpoints with amazing people, tools, and technology. From the setup of the device to the fully remote management, the skills of our team range from Virtual CIO to engineers, remote and onsite support, all with public-sector specific credentials.

Program Benefits

Enterprise Setup

- Project management coordination throughout setup of secure endpoints
- Laptop and tool set up, including provisioning, imaging, and technical support to ensure successful installation
- Documentation of knowledge articles for responding to technical issues

Support, Endpoint Management, & Monitoring

- Remote (phone based) technical support from CJIS cleared personnel is available Monday-Fridays 7AM until 6PM
- Hot-swap laptops available as needed for issues unable to be resolved remotely
- Asset management ensures equipment and software inventories remain current
- Monitoring of end points for abnormal or out of the ordinary behavior indicated by, specifically CPU, memory, and disk activity

Cybersecurity & Insurance Compliance

- Multi-Factor Authentication (MFA) for secure login and access to Virtual Private Network (VPN) connections and cloud applications like Microsoft O365 or Google Workspace
- Endpoint Detection and Response (advanced antivirus and malware protection)
- Drive encryption
- Remote operating system and application patching of end points to ensure that the most current and secure versions of software are installed
- Monthly end user security training
- Password policies confirm the use of robust passwords that are changed regularly

Secure Endpoints Includes

Enterprise Grade Dell Laptop
New Laptop Each 3-4 Years (Setup Included)
DUO Multi-Factor Authentication (MFA)
Antivirus + Endpoint Detection & Response
URL (Website) Filtering
Monthly End User Security Training
Remote Service Desk, M-F 7AM – 6PM
Live Service Desk Agents (US Based)
Service Desk Ticket Tracking & Reporting
IT Anywhere Remote Patching
Alert Monitoring & Response
Windows & Common Application Patching
Monthly Patch Compliance Reporting
Remote Monitoring (CPU, Memory, Disk)
Security Policy Compliance
Proactive System Cleansing
Enterprise/Maintained Gold Image
Asset Inventory Reporting & Management
Machine Wipe Upon Replacement
\$100/m Endpoint Credit (Machine Minimum Applies)

Program Participation Tiers

Program Participation Tiers	Implementation Price Per Endpoint	Monthly Price Per Endpoint
1-99 Endpoints	\$335	\$200
100-299 Endpoints	\$285	\$189
300+ Endpoints	\$235	\$178

**YOUR SUCCESS. OUR EXPERTISE.
TECHNOLOGY EMPOWERED**